



## FAQ Sheet for Promise Students

### **Who qualifies for the North Orange County Promise program?**

- First-time college students
- Students must also be California residents, or qualify for the AB540 exemption status having attended a California high school for three years and have graduated from a California high school.
- The Promise program is **not** retro-active or available to first-year college students prior to 2019.

### **How do I participate in the Promise program?**

- Students **must** submit a Fullerton College application and a complete FAFSA or CA DREAM application.
- Meet with a college counselor to develop an education plan.
- Enroll full time (12 or more units) in the fall and spring semesters.
- Earn a minimum 2.0 grade point average in the fall semester to maintain status for the spring.

### **What are the benefits of the Promise Program?**

- Enrollment fees are covered for the first-year fall and spring semester.
- Student Health fees are covered for eligible students fall and spring semesters.

### **Does the Promise program cover any other fees, such as parking or course materials?**

- Additional fees such as parking permits, course materials or lab fees, Associated Student fees, and student ID are NOT covered by the program.
- Some, if not, all of these fees can be covered by other forms of financial aid, based on student eligibility and application of FAFSA or CA DREAM.
- The North Orange Promise is a last-dollar scholarship program, which means it will cover any enrollment fees remaining after federal and state aid programs, and private scholarships are applied.



**After completing registration, I noticed that I have a balance due. How is this addressed if I anticipate financial aid through the Pledge scholarship?**

- Payments to your account are not required until your financial aid awards and the scholarship is applied.
- You DO NOT need to pay your enrollment fees or health fees at this time, even though a balance is noted. Your registered courses will not be dropped for non-payment while your awards are pending payment.

**How do I maintain eligibility in the Promise program?**

- Maintain full-time enrollment (12 units or more)
- Satisfactory Academic Progress at 2.0 GPA and complete 67% of enrolled units.
- Meet with your counselor each semester to update your educational plan

**What happens if I withdraw or fail a course in the first or second semester of the program?**

- Dropping or withdrawing from class, resulting in less than full time status, could potentially disqualify you from continuing with Promise benefits if completion of attempted courses is below 67%.
- If a Promise student receives an "F" grade in more than one classes that would result in an overall GPA that is less than 2.0, then the student would be disqualified from receiving Promise benefits.
- Please make sure to meet with a counselor, with the Promise coaches, and communicate with your instructors on a regular basis. They can help you avoid any academic pitfalls.

**If I know I do not qualify for FAFSA or CA Dream Act, do I still have to complete the Financial Aid application?**

- Students are required to complete a Financial Aid application to qualify for the Promise benefits.
- Some students are selected for a verification process or need to make corrections to their financial aid application in order for it to be complete. Please check your email or My Gateway for any notifications regarding issues with your financial aid application.



**Is the Promise, Anaheim Pledge, and the Fullerton Partnership the same program?**

- The North Orange Promise encompasses the Pledge, Partnership, and all 1<sup>st</sup>-year college students (beginning fall 2019).
- The Anaheim Pledge and Fullerton Partnerships receive additional services specific to their respective high school districts. For more information, please contact the Promise team at 714-992-7189.

**Who can I contact for more information regarding Promise eligibility and services?**

Promise Services	Admissions	Counseling	Financial Aid
714-992-7189	714-905-5162	714-992-7084	714-888-7588